

Help your patients get the best start to their catheter or incontinence routine

Our experienced team is committed to enrolling your patients quickly and efficiently. Just send us your prescription, we will take care of the rest.

How to refer a patient:

1. Fax your prescription to 1-800-945-4093
2. Scan QR at right to quickly and securely send us patients details
3. Online at www.comfortmedical.com/provider
4. Phone us at 1-800-480-2092
5. Contact your Comfort Rep



Comfort Medical is my supplier of choice because their customer service is simply excellent!! I never worry about running out of catheters. Comfort Medical takes care of everything for me"

– Margarita,
Comfort Medical customer

MyComfort™ Reliable and personalized service

We are here to help your patients learn about product usage and adopt the right routines. We help them through the insurance process and ensure they always have the products they need.

MyComfort includes:



Personalized service and support



Handling of prescriptions and paperwork



Free, flexible, and discreet delivery



Order and reorder by phone, app, or the web



MyComfort Self-Assessments

Our customer service team is available
Monday–Friday from 9:00 AM to 6:00 PM EST
1-800-480-2092 | www.comfortmedical.com



ACHC ACCREDITED

Comfort Medical is an accredited Medicare provider serving customers nationwide.



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A
Coloplast
Company

Comfort Medical

Reliable and personal service
for catheter, incontinence
and bowel supplies



Comfort Medical is a wholly-owned subsidiary of Coloplast Corporation.



Choose a supplier that delivers reliable personal service to your patients with catheter, incontinence and bowel supplies

You can trust us to provide your patients with a wide selection of:

1. Urinary catheters
2. Incontinence supplies
3. Bowel Management products
4. Ostomy products

In addition to reliable on-time delivery of their medical supplies, Comfort Medical now supports patients through personal practical and emotional support they need to help them navigate through their condition.



MyComfort™ — personal support for your patient's continued well-being

MyComfort is a personalized delivery and support program for people using catheter products.

1. We discretely deliver your prescribed products and help patients with insurance paperwork
2. Our regular **self-assessments** and courtesy calls will help identify product concerns
3. Our **Patient Consultancy Team** provides ongoing personalized support
4. Our **Comfort Medical app** is available for easy reordering, order tracking and reminders
5. A complimentary welcome kit is provided to your patient with their first order



We also provide additional product and lifestyle education and support through Coloplast® Care. Rest assured, all your patients will get access to inspirational and lifestyle education and resources via email.

Information from Coloplast® Care is for educational purposes only. It is not intended to substitute for professional medical advice and should not be interpreted to contain treatment recommendations.



FREE app helps patients stay on track with their supplies



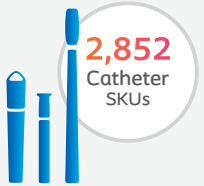
Convenient carry bag with first order



We service Medicare, Medicaid and most commercial insurances

Refer all your patients to us. Should they be out of network, we will take care of finding them a dealer that can service their insurance.

Comfort Medical offers the latest advances in intermittent catheter technologies as well as an extensive range of intermittent catheters from leading manufacturers.



Comfort Medical is the preferred provider of **Peristeen® Plus Transanal Irrigation System** for people with neurogenic bowel dysfunction who suffer from fecal incontinence and constipation.



Did you know?

All catheters fall into one of three HCPCS codes and regardless of features of the catheter, all catheters are billed under the same code and are reimbursed the same according to the health plans fee schedule.

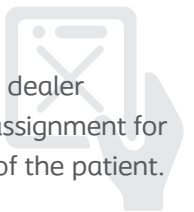
MYTH:



FACT:

"That catheter isn't covered."

What this means is that the dealer can not or will not accept assignment for billing insurance on behalf of the patient.



At Comfort Medical, we will work with your patient's insurance to provide them their product of your choosing. Our service is personalized, honest and transparent.